



University Cashier's Office

Office of Scholarships & Financial Aid

FALL 2011

**University Cashier's Office
and Student Accounts
(UCO)
2005 Harris Hall**



**Office of Scholarships
and Financial Aid
(OFSA)
2016 Harris Hall**

Corner of
Dan Allen Drive
and
Thurman Drive

EBILL

NC State uses an electronic
billing system for student charges

eBILL Made e easy

Statements are posted to the student's account
and are viewed via

MyPACK PORTAL



Students will get an message at their
UNITY (NC State)

e-mail address when a new statement has posted.

Students may set their parents up to receive email notices, view the account and pay online

**MyPACK PORTAL
Campus Community
Parent/Guardian Access**

A “How to” guide is available at
www.ncsu.edu/registrar/guides/students/tutorials.html
(Grant Parent Access)

e_bill@ncsu.edu should be added as a “Trusted Sender”
if you use a spam blocker or filtering software.

Parent/Guardian Access also grants permission for the Cashier’s Office to discuss details of the student’s account with others.

Federal Privacy laws (**FERPA**) prevent us from divulging account information without this consent from the student.

Billing & Due Dates



Fall tuition bills are posted in July
Due late July or early August



Spring tuition bills are posted in November
Due in early December

Billing and due dates are posted on our website www.fis.ncsu.edu/cashier

- ❖ Registered on or before JULY 18 – payment is due on JULY 29

Students registering on or after JULY 19 will not receive a Billing Statement
However, charges post to the account immediately upon registration.

- ❖ Register between July 19 & August 1 - payment is due by noon, AUGUST 2
- ❖ Register between August 2 & 8 – payment is due by noon, AUGUST 9
- ❖ Students wishing to register on or after August 9 will need to pay in advance or provide proof of aid and/or 3rd Party Sponsorship
- ❖ New Charges and Credits are billed approximately monthly

NC STATE UNIVERSITY

University Cashier's Office
 2005 Harris Hall
 Campus Box 7213
 Raleigh, NC 27695-7213

Important Billing Information

N.C. State Fan
 2011 Wolfpack Way
 Raleigh NC 27695



Statement Date: 07/06/2011
 Student Number: 0000000
 Due Date: **07/29/2011**

North Carolina State University is a publicly supported institution. Tuition payments and other required student fees meet only a part of the total cost of the education of students enrolled. On average, for each full-time student enrolled in an institution of The University of North Carolina, the State of North Carolina appropriated \$12,868 per year in public funds to support the educational programs offered.

The University of North Carolina Board of Governors adopted a plan to make tuition and fee rates for undergraduate North Carolinians predictable and affordable. Pursuant to the Plan, the maximum rate of annual increase for campus-initiated tuition and general fees (Athletics, Health Services, Student Activities, and Educational and Technology Fees) for undergraduate resident students is 8.5%. Specific information, including maximum allowable increases in tuition and fees per academic year by UNC campuses is available at www.northcarolina.edu/finance.

Tuition and fee rates included in this bill are based on rates approved by the Board of Governors in February 2011. G.S.118-11(7) requires that the Board of Governors set tuition and required fees at the institutions, not inconsistent with actions of the General Assembly.

Students and parents can also find detailed information concerning the total cost of college at www.dhc.org.



Previous Balance	Payments and Refunds	Charges and Credits	Current Balance	Pay This Amount
\$ 000.00	-\$000.00	\$4040.10	\$3509.10	\$4040.10

Trans Date	Transaction	Description	Transaction Amount
07/06/2011	Ed & Tech Fees	2011 Fall Term	197.25
07/06/2011	Fees	2011 Fall Term	735.35
07/06/2011	In-State Tuition	2011 Fall Term	2576.50
07/06/2011	DE Fees	2011 Fall Term	39.00
07/06/2011	DE Tuition	2011 Fall Term	492.00

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Previous Balance	Payments and Refunds	Charges and Credits	Current Balance	Total Est. Financial Aid	Monthly Payment Plan	Pay This Amount
\$ 000.00	-\$000.00	\$7460.60	\$7460.60	\$6000.00	\$2000.00	\$000.00

****Your financial aid package (including sponsorship payments) is estimated \$6000, according to the Office of Scholarships and Financial Aid records. Unless your estimated financial aid or sponsorship amounts change \$6000 will be applied to your eligible charges for the upcoming term. The actual amount of aid applied to your account will be reflected in the next statement.**

Trans Date	Transaction	Description	Transaction Amount
07/06/2011	Ed & Tech Fees	2011 Fall Term	197.25
07/06/2011	Fees	2011 Fall Term	735.35
07/06/2011	In-State Tuition	2011 Fall Term	2576.50
07/06/11	Mandatory Health Insurance	2011 Fall Term	416.50
07/06/2011	Residence Hall Rent	2011 Fall Term	2420.00
07/06/2011	Resnet-Resident	2011 Fall Term	100.00
07/06/2011	Any 8 Meals per Week	2011 Fall Term	915.00
07/06/2011	\$100 Board Bucks	2011 Fall Term	100.00



Please Note



Tuition and fees for Distance Education courses are not included in the on-campus tuition rates. They are charged separately and appear on the bill as "DE"



Students who have not waived out of the new UNC Student Health Insurance Plan, will be charged \$416.50 per semester. You must submit a waiver each term. See the Student Health website for additional information:

http://www.ncsu.edu/student_health/fees.html



Be sure to check your account regularly. New charges – such as Student Health co-pays, Library Fines, lost Gym equipment or Parking tickets – may be added at any time.



Please Note



Students with outstanding balances may not be able to register for future semesters or receive transcripts



Charges are initiated by the various departments and consolidated on the student bill. We may need to refer your questions to the department that posted the charge.

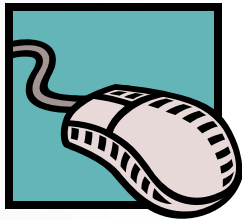


Interest is incurred on past due charges to comply with State law.



The student is legally responsible for the charges on their account and must grant Parent/Guardian Access before the Cashier's Office can discuss the account with anyone other than the student.

Payment Options



ePAY online electronic payment

→ **eCheck** (ACH) – no fees! Secure web site!

→ Credit or Debit/Check Card

MasterCard American Express Discover

2% transaction fee

****For parents to pay the bill online students must first grant Parental Access**



Check Please note the Cashier's Office can not accept payments at the Harris Hall location. Computer Kiosks are available at various sites on campus.

Check payments must be mailed to the PO Box on the billing statement.

**** Reminder:** If you use Online banking, your bank will mail a check to us. It is not an ACH/electronic payment. Please be sure to allow time for processing and mailing so it can be received before the due date!



Monthly Payment Plan

- ❖ 5 payments per semester
- ❖ Small enrollment fee

Managed by:

Tuition Management Systems
(TMS) (1-800-722-4867)

www.afford.com/ncsu

Please be sure to verify the actual charges after a billing statement posts and adjust your budget accordingly. You may adjust your budget - up or down - as often as needed.

Scholarships and Financial Aid

Approved and accepted aid is credited to the student's account on/near the 1st day of classes.

- All students are strongly encouraged to sign up for **Direct Deposit**
 - Direct Deposit of refunds for excess aid is typically processed within 24-72 hours of posting.
- Refund Checks take longer to process and risk being lost in the mail



Scholarships:

- You must report all outside scholarships (non-NCSU awards) to the OSFA
- Scholarship checks must be mailed to:
Office of Scholarships and Financial Aid
Box 7302
Raleigh NC 27695
- Do not send these to the Cashier's Office or mail with the billing statement

IMPORTANT

AID WILL NOT POST TO THE STUDENT'S ACCOUNT UNTIL:

- (1) The student accepts their award via MyPACK PORTAL
Student Self Service
Campus Finances
Financial Aid Status
- (2) The student completes the online Entrance Loan Counseling at
www.studentloans.gov
- (3) The Master Promissory Note has been returned to the lender
- (4) Students are registered for the required number of hours

Accepting the Awards:

- ❖ You may accept all, part or none of the loans
- ❖ If you need to change the amount or cancel after accepting – you will need to contact OFSA
- ❖ Parents may view the awards via their log-in but cannot accept for the student.

Logging into www.studentloans.gov

- ❖ The site can be accessed via the MyPACK Portal
- ❖ Your FAFSA pin is your sign-in password and Electronic Signature for the MPN. (both students and parents)

Scholarships and Financial Aid (con't)

It's not too late to apply!

Complete the **2011-2012** FAFSA online

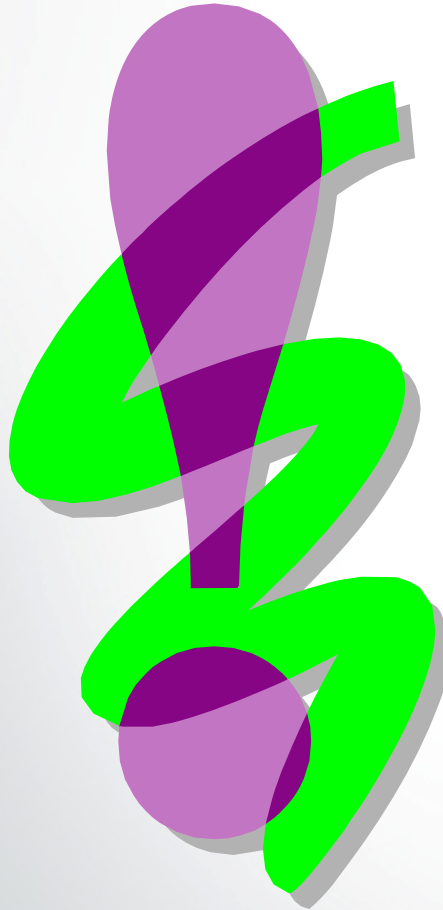
Reminders:

- ✓ You must complete a FAFSA each year
- ✓ The priority filing deadline is March 1
- ✓ Additional verification may be requested.
Be sure to check your email and submit promptly to retain priority processing.



**Has your situation changed?
Need additional Aid?
Contact your Aid Counselor**

Refund Reminders!



If not all charges have posted to the account – students need to hold on to their refund!

You will be billed for those charges soon.

- ❖ Double check that Dining and/or Housing charges have been posted to the account
- ❖ If there are schedule changes after the initial billing, there may be additional charges

Certain charges, such as the Bookstore, All Campus Cards and University Towers, are not added to the student's account. Students must use their refund to pay the departments directly.

Student Account Questions?



Email: studentaccounts@ncsu.edu

Phone: 919-515-2986 Option 6

Web page <http://www.fis.ncsu.edu/cashier/>

Office Hours: Monday - Friday
8am - 5pm

Financial Aid Questions?



- **Phone 919-515-2421**
- **Web inquiry available**

http://www7.acs.ncsu.edu/financial_aid/

- **Office Hours: Monday - Friday**
8am – 5pm