

Information Please

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For What It's Worth!

By Steve Keto, Associate Vice Chancellor for Resource Management and Information Systems

As we approach the end of another fiscal year, it is a good time to look back on the year ending as well as look ahead for the new year starting in July.

However, before looking at specific accomplishments, it is absolutely critical to acknowledge and thank you all for what you do to keep the IT services, budget operations, and other business processes running smoothly. Often, your daily and routine activities are overshadowed by major accomplishments that occur very few times during the year. But I can assure you it

is the every day work that keeps this university alive and vibrant and operating in an efficient and cost-effective manner and for that I am most appreciative.

As for those accomplishments during the past year, the upgrade of the HR system mirrors the success of the Financial System upgrade from the previous year. Unfortunately, most people on campus do not understand or appreciate the magnitude of this upgrade that skipped a release of the software, changed the database on which the application is based, and required close

working relationships with a wide variety of functional users. On top of all that, the major "bolt-on" frontend of the former application was completely eliminated as a result of the upgrade. Not many universities in this country could have pulled this project off, so everyone who worked on it should feel especially proud of this accomplishment.

And now the Student Information System (SIS) has been launched with a very

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Peck helps bring 10th Annual Race for the Cure® to Raleigh

By Pat Gaddy, ComTech

Jeanne Peck, Assistant Director of Database and Configuration Management in EADS, is excited to have helped bring the 10th Anniversary Komen NC Triangle Race for the Cure® to North Carolina on June 10th.

The Susan G. Komen Breast Cancer Foundation was established in 1982 by Nancy Brinker to honor the memory of her sister, Susan G. Komen, who died from breast cancer at the age of 36.

Today, the Foundation is an international organization with a network of more than 75,000 volunteers working through local Affiliates and events like the Komen Race for the Cure® to eradicate breast cancer as a life-threatening disease.

Jeanne started planning the first Komen

NC Triangle Race for the Cure® after being diagnosed with breast cancer at age 30 and to celebrate her 10 years survivor milestone. She served as the founding Race Chair in 1997 and also as the first President of the Board when they incorporated as Komen Affiliate in 2000. She continues to serve in a variety of volunteer roles with both the Affiliate and the Race. One of the things she likes best about the Komen Foundation is that it is such a grassroots, volunteer driven organization.



Jeanne Peck

The first Komen NC Triangle Race for the Cure® was held on June 7, 1997 at Meredith College with 2,600 individuals participating and it raised \$87,000. Over its nine-year history, the Triangle Race has grown to an event with more than 18,000 participants in 2005, making it the largest road race in the

state, and raising more than \$750,000 dollars to support breast cancer research, education, screening and treatment. The goal for the 10th Anniversary Race was 20,000 participants and \$1 million.

This year NC State had several departmental teams participating in the Komen Race for the Cure® including RMIS.

When Jeanne is not involved with the Komen Foundation, she enjoys reading, traveling, photography, gardening, and crafts.

For more information on the Komen Race for the Cure® please visit the Komen website at www.komennctriangle.org.



Did You Know ?

In 2006, more than 212,920 women will be diagnosed with breast cancer and more than 40,970 will die from the disease in the U.S.

(http://www.komennctriangle.org/resources_overview.php)

Director's Corner by Cindy Sears, director of Trademark Licensing

Before you buy, look for the label!

There has been a lot of excitement lately at NC State with the hiring of our new basketball coach, Sidney Lowe. The Trademark Licensing Program thrives on the excitement and successes of our Athletic Teams. Whether you have attended an NC State athletic event or watched one on TV, have you ever seen so much red and white NC State logoed apparel or merchandise in one setting? Where do all these products and designs come from?

Every product for sale bearing an NC State logo must be produced by a licensed manufacturer. The NC State Trademark Licensing office is responsible for overseeing the licensing of these companies and the approvals for all product designs. NC State's licensing program began in September 1982. Since its inception, the program has grown to include 448 licensed manufacturers (licensees) producing logoed products ranging from the standard hats and t-shirts to consumables, flash drives, video games, interior and exterior truck accessories and many others. The Trademark Licensing office contracts with the Licensing Resource Group (LRG) for the processing of licensing applications, collection of royalties, and enforcement and promotion of shelf space for NC State products. Licensees pay the university an 8% royalty on all products sold and those royalties are used for student scholarships.



Before you buy, look for the label!

One of the most common questions asked is "What is a trademark/logo?" Any mark, logo, symbol, nickname, letter(s), word or derivative that can be associated with NC State and can be distinguished from those of other institutions or entities qualifies as a trademark. Some examples are: North Carolina State University, NC State, NCSU, Wolfpack, the University Seal, the Block S, the Strutting Wolf, etc. In an effort to build consistency in the NC State University brand and improve our retail licensing presence, NC State recently changed its official red from Pantone 185 to Pantone 186 and refreshed several of our current logos. To see the latest, please visit our site at <http://www.ncs.ncsu.edu/trademark/data/trademarks.html>.

Just remember that every time you buy an officially licensed NC State University product, a portion of that money helps support scholarships. The "Officially Licensed Collegiate Products" label shown above is your assurance that the merchandise you purchase is "official" and has been approved by NC State. Before you buy, look for the label. Make sure the product is as authentic as your support for the Wolfpack!



National Preparedness Month

September is National Preparedness Month 2006. Sponsored by the U.S. Department of Homeland Security, this nationwide effort encourages "Americans to take simple steps to prepare for emergencies in their homes, businesses and schools." In addition to the Homeland Security website (<http://www.ready.gov/america/npm/index.htm>), the following websites offer information on various topics for your planning purposes.

Avian Flu

- <http://www.pandemicflu.gov/>
- <http://www.cdc.gov/flu/avian/index.htm>

- <http://www.redcross.org>
- http://www.nhc.noaa.gov/HAW2/english/disaster_prevention.shtml
- <http://www.wral.com/weather/851808/detail.html>

Floods/Tornados/Lighting Strikes

- <http://www.fema.gov/areyouready>
- <http://www.72hours.org/>
- <http://www.ready.gov/>
- <http://www.areyouprepared.com/>

Mad Cow Disease

- http://www.aphis.usda.gov/newsroom/hot_issues/bse.shtml
- <http://www.organicconsumers.org/madcow.htm>

Pandemic Flu

- <http://www.ncpublichealth.com/pandemicFlu/pandemicFlu.htm>

Awards/Honors/Presentations

Ann Harris and **Stephen Owens** both of Enterprise Technology Services and Support (ETSS) attended March 26-29 the Disaster Recovery Journal's Spring World 2006 Conference held in Orlando, Fla. They were instrumental in forming a consortium of DR professionals that includes USC-Berkley, Washington Post, Creighton University, Howard University, Penn State University and Ohio State.

Congratulations to **Joy Martin** of the University Budget Office for being selected as the first quarter 2006 Pride of the WolfPack Award winner. Also congratulations to **Bert Stoner** of ETSS for being nominated for the first quarter 2006 Pride of the WolfPack Awards.

Barbara Eichler, **Samila Mohseni**, **Jason Myatt**, **Gail Rankin** and **Kevin Swann** all of ETSS completed the Pathways Program. **Kevin Swann** received the program's highest reward, the Achievement Award.

Farewells

Roger Rice of ETSS resigned in March and is now at UNC-Chapel Hill; **Erick Ortiz** of ETSS resigned in May; and **Rickie Johnson** of ETSS resigned in June.

New Birth

Kerry Schroeder of Enterprise Application and Database Services (EADS) and her husband, Ken Schroeder, announce the birth of their son, Aiden Thomas Schroeder. He was born March 11th.

New Employees

ETSS welcomes **John Baines** as assistant director of Information Assurance and Security; **Barry Brotherton** and **Wesley Prather** as operations and systems analysts; **Carrie Brown** and **Venugopal Sanka** as operations and systems specialists; **Robert Hoppe** as a business and tech applications technician; and **Bert Stoner** as a technology support analyst.

ComTech welcomes **Angela Brockelsby** as a technology support specialist; **Will Brockelsby** as a networking specialist; and **Mike Gonzales** and **Maria Riopka** as networking analysts.

Promotions/Appointments

Brian Brezina of ETSS was recently promoted to an operations and systems specialist, and **Brian Fontaine** of ETSS was recently promoted to an operations and systems analyst.

Cindy Hutchins of EADS was promoted to manager of web development.

Katherine O'Malley transferred from ETSS R&D to EADS Database Unit.

Birthdays

The following Resource Management and Information Systems employees will be celebrating their birthdays in the coming months:

June

20 June Bowles
25 Lee Pipkin
30 Mardecia Bell

July

11 Teresa Kearns
23 Amy Tawes

August

07 Susie Rambeaut
07 Kevin Swann
17 Carrie Brown
22 Sharron Bonquin
29 Samila Mohseni


September

01 Erica Fogg
08 Michelle Wyatt
13 John Baines
25 Ray Scerri

October

08 Sjaan Morrow
09 Tiffany Broili
31 Gail Rankin

Happy
Birthday
June Bowles!



Jason Myatt and **Susie Rambeaut**, both of ETSS, were recently promoted to technology support specialists.

Sean Fenton joins Committee

The Information Please Committee welcomes **Sean Fenton** as its newest member.

Sean, who is manager of the Solutions Center, will be representing Enterprise Technology Services and Support (ETSS).

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ambitious schedule and a scope that will touch every student, faculty member, and academic administrator on campus. SIS touches almost every application on campus and its size and complexity is daunting to all. While this project sputtered a little bit earlier this year, it has righted itself and is now moving forward in a cohesive and enthusiastic manner. In conjunction with this project, the HR and Student databases will be combined and the Administrative Portal will be expanded to a University Portal to deliver the applications to the University community.

And, as these projects consumed much of the spotlight and significant resources, other projects were in progress during the last year that will have long lasting impacts on the university. Continued implementation of the "wireless" environment, modifications in the use of IDs for user authentication to administrative applications, security efforts related to social security numbers and the acceptance of credit cards, and research into "voice over IP" for future delivery of telephone service and into a reporting tool for our administrative applications have all consumed significant resources and have been or will soon be major successes.

Finally, for this past year, the University has served as a pilot institution for President Bowles' "President's Advisory Committee on Efficiency and Effectiveness" (PACE). This initiative was announced in April. Several staff from EADS and the Budget Office have been thrown into a lead role in developing the web applications to collect extremely detailed and qualitative information in response to the requirements of the PACE study. In developing these applications for NC State, the UNC General Administration has decided to use the NC State application for University System-wide data collection, which required additional work by RMIS staff to retro-fit the applications for use by our sister institutions. This extra effort – required at the worst possible time of the year as we move toward closing the fiscal year – has been reported to President Bowles by the General Administration staff and is an outstanding example of a RMIS contribution that is so consistent with NC State's mission as the state's Land Grant University.

For the coming fiscal year, the Student Information System will consume the majority of the RMIS "headlines" but a few other tasks are going to be equally if not more important than the SIS implementation. These include: 1) completion of an "interactive" RMIS strategic plan – being developed by the RMIS Leadership Team – that will bring together our strategic needs for the future, capacity plan requirements for the future, and a clear process for maintaining clear lines of communication; 2) the continued migration toward IT Organizational Resiliency that will, hopefully, provide for the restoration of our applications, networks, and systems to the campus community with minimal downtime; 3) a comprehensive RMIS Security plan that includes implementation of a cost-effective and solid firewall environment, that meets the security needs related to identity theft, Payment Card Institute requirements, and other confidential information that interfaces efficiently with the University's Security Plan; and 4) continued expansion of the "wireless" environment, installation of the "Voice over IP" technology, and implementation of the campus-wide reporting tool for accessing IT data from administrative and academic applications.

The accomplishments of the past have occurred without significant new resources and those projected for the future will follow the same path. While the state's revenue outlook has certainly improved, the major impact on NC State University will be the first salary increase allocation in more than 10 years that will exceed the consumer price index increase. Other new funding for next year is targeted for specific purposes that will tend not to trickle down to us: 1) program funding for the Biomanufacturing Training and Education Center (BTEC) and Friday Institute; 2) minimal enrollment growth funding; 3) adjustments in employer personnel benefits; and 4) inflationary increases for utility costs.

But the proverbial bottom line is that you have accomplished a great deal this past year and you have my deepest gratitude for all that you do every day. You are an outstanding team that excels in every challenge you face and for that you should take immense pride.

Information Please Committee

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Information Please is available via the Web at <http://www.fis.ncsu.edu/IP/>.